



GTM1, GTM3 Service License Agreement

TANGRAM GTMx License 1 Year & 3 Years SLA Extension

The TANGRAM product platform is continuously evolved and developed with new or extended functionalities. To benefit from the development, you can upload new firm-ware versions in your existing installations. To be allowed to upgrade to a new firmware version, you must have a valid Service License Agreement (SLA).

All TANGRAMs get a one year SLA from the date of registration on www.wisiconnect.tv. To extend the SLA, you buy the SW option GTM1 (1 year extension) or GTM3 (3 years extension).

Features

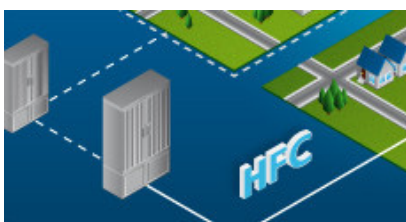
- 1 Year SLA included in initial HW purchase
- SLA extendible at any time
- SLA extendible for one year or for three years
- Get access to new and extended functionality

Maximum performance, minimum footprint.

The WISI TANGRAM video platform is a high-density digital TV headend for contribution of digital TV via IP networks and end-to-end IPTV solutions such as video-on-demand, connected TV and OTT (Over The Top) or Web TV.



Solutions with TANGRAM



HFC

From the Headend to the wall-outlet: everything for the cable network.



RF OVERLAY

Solutions for video services in GPON and Active Ethernet networks.



CHANNEL PROCESSING

Headends for residential, regional and national networks.

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General Information about SW options

A SW option purchased for a TANGRAM can only be used in this specific TANGRAM. When ordering a SW option for a specific TANGRAM, the serial number of the TANGRAM must be stated. SW options can be ordered together with the TANGRAM HW modules, or separately to an existing TANGRAM module.

Technical Information

SLA – Service License Agreement	
SLA validity	SLA validity Indicated in the TANGRAM UI, and at www.wisiconnect.tv
Initial SLA period	One year SLA from the date of registration at www.wisiconnect.tv
Initial SLA	SLA one year included in the HW purchase
Firmware upload condition	Firmware release date prior to SLA end date
SLA function	Valid SLA allowing upload of new firmware releases
SLA expiry indication	Expired SLA indicated in the TANGRAM UI, and at www.wisiconnect.tv . Not allowed to upload firmware with release date prior to SLA expiry date
SLA expiry consequences	No restriction for the current operation or functionality SW options remaining

SW options	Article number	Description
GTM1	73069	Service Level Agreement extension 1 year
GTM3	73070	Service Level Agreement extension 3 years

Value Proposition of the SLA
Access to the newest software release and the possibility to update the firmware on the GTx Equipment.
Access to the update release and the possibility to update the firmware on the GTx Equipment.
Access to Knowledge base and technical documentation www.wisiconnect.tv

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Related Hardware



TANGRAM chassis

GT01: 19inch, 1 HU subrack with embedded GigE switch, embedded fans and PSU, and redundant PSU as option.

For more information about GT01, and GTx modules, please contact WISI sales, or visit our web site www.wisi.de.



TANGRAM modules

GT21: EdgePAL

GT22: EdgeFM

GT23: EdgeQAM module

GT24: EdgeCOFDM module

GT31: DVB-S/S2/C/T/T2 Reception

GT42: Descrambler



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